

Checklist of Questions

HQ Sixteen™

Handi Quilter®

Competitor

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Dedicated Customer Service / Support	YES		
Dedicated Technical Support	YES		
Dedicated Educators on staff for support	YES		
Online Support and Training	YES		
Interactive Website (education, tips, videos, gallery, products)	YES		
Trained/Certified Local HQ retail locations	300+ locations		

Manufactured/Assembled	USA		
Machine Weight (with handles)	53 lbs		
Solid Cast Machine	YES		
Stretch or Cut Machine	NO		
Internal Belts and Motors	YES		
Easy Quilting from Front and Rear of Machine with Front/Rear Handles	YES		
Vibration at High and Low Speeds	NO		

Integrated Lights	Standard - LEDs		
Lights simple to replace	YES		

Available Quilting Space	13" Depth/8" Height		
Stitches-per-inch range	4 to 15		
Stitches per minute	up to 1500		
Stitch Regulator	Standard		
Variable Speed Control	Standard		
Auto-needle Positioning (Needle up/down)	Standard		
Integrated Laser Light (front and rear mount)	Standard		
Start Up Accessory Kit (bobbins, needles, thread, leaders, etc...)	Standard		
Training and Quilting DVD	Standard (120 mins)		
Quilter's Hopping Foot	Standard		
Simple Tension Adjustments	Standard		
Full, Half and Walking Stitch selection	Standard		
Bobbin Size	Lg. M Class (225/yds)		
Metal bobbins or pre-wound bobbins	YES		
Capable of computerized quilting	YES		

Basic Machine Maintenance	Self Lubricating Bearings		
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Rigid Quality Checks During Manufacturing	7 major tests (5 hrs)		
Machine passes an in-depth quilting test by a quilter prior to shipping	YES		

Initial Training and Set Up	Local Reps		
Trusted Manufacturer's Warranty	YES		
Casting Defects	10 Years		
Mechanical	2 Years		
Electrical	1 Year		

Frame System

4-roller frame system with NO adjustments needed after loading	Standard		
Frame and Table options (4 feet to 12 feet)	Various Options		
Basic Leaders are included	Standard		
Adjustability in Height and Length	Standard		
All accessories are included (poles/track/rollers)	YES Standard		

Delivery Method	Insured - UPS		
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Price			
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